

Cancellation Policy

Cancellation policy will be effective from the date of this confirmation. If cancelled or in case of no show, the total price of the reservation will be charged.

If cancelled up to 30 days before date of arrival, no fee will be charged. If cancelled later or in case of no show, the total price of the reservation will be charged.

Cancellation Policy for Paradise Road Hotels

For cancellations and amendments, the General Cancellation Policy of Paradise Road Hotels will be applicable.

Specific Cancellation Policy will be applicable under the relevant hotel or Special Offer.

- **All the special offers are non-refundable and non-amendable.**
- **Failure to arrive at the hotel is subject to a 100% cancellation fee.**

Cancellation Policy for Special Offers

Any cancellation made on the **Special Offers** Bookings are non-refundable.

Cancellation Policy for amended bookings

The cancellation policy will be applicable to the original date of arrival and not to the extended date of arrival. If the date of arrival is brought forward, the cancellation policy will be applicable to the original date of arrival.

Cancellation Policy for Special offers

The cancellation policy for special offers will be clearly depicted on the more information section on the Internet Booking Engine (IBE), under the terms and conditions section on the IBE and website.

Booking (Reservation) Disputes

If a dispute arises with regard to a reservation made with any Paradise road hotels, then Paradise Road Hotels Ltd. has the sole authority to cancel the reservation by informing the guest via email. The reservation amount will be refunded in full minus any bank charges to the credit card of the guest.